

Vixly Acceptable Use Policy

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This Acceptable Use Policy is part of the Vixly Terms of Service. It applies to the Company, its staff and partner agents, and anyone else who uses Vixly through the Company's account.

1. Lawful business only

You may not use Vixly to:

1. ship, store, sell or arrange the transport of goods that are illegal, stolen or counterfeit, or that are restricted or dangerous, unless you hold the licences and follow the rules for them;
2. break customs, export control, sanctions, tax, consumer protection or transport laws, for example by declaring false contents or values;
3. carry out fraud, money laundering or any other crime, or help someone else do so;
4. collect, use or share personal information without a lawful basis, or in breach of your own customers' privacy notice.

2. Messages

You may not use Vixly's emails or text messages to send spam, unsolicited marketing, phishing, or misleading or offensive content. Send text messages only to customers who agreed to receive them, and honour requests to stop.

3. Security and fair use

You may not:

1. try to access another company's data, an account that is not yours, or parts of Vixly you are not allowed to use;
2. test, scan or probe Vixly for weaknesses, or get around its security or limits, unless we have agreed to it in writing;
3. upload viruses or harmful code, or files you do not have the right to use;
4. overload Vixly, including by automated requests beyond what the Company API and its limits allow;
5. copy, resell, or rent Vixly, or copy its design or code to build a competing service;
6. share sign-ins, or use more devices than you have licences for.

4. Content

You may not put into Vixly, or publish on your company website, content that is illegal, that infringes other people's rights (for example their trademarks or copyright), or that is hateful, threatening or sexually explicit.

5. Reporting and enforcement

Report a security problem or abuse to **support@techcrafters.ltd**. If this policy is broken, we may remove the content concerned, suspend part or all of the account as the Terms describe, and report illegal activity to the authorities.